

Care & Maintenance

fibre

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The use of a barrier mat or door mat is always recommended at the entrance of a premises to help reduce the amount of dirt walked into a room.

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Vacuum your floorcovering regularly with a cylinder type vacuum cleaner. The use of a beater bar vacuum cleaner is not recommended as they can damage the floor covering by pulling at the weft.

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Mud should be allowed to dry and then beaten off with a stiff brush. For spot stains use kitchen towel to blot up the excess ASAP and then apply fibre's natural flooring specialist dry cleaning product. This product can be ordered by calling the sales office on 0844 414 2177.

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We strongly advise against the use of traditional carpet cleaning products. Natural floor coverings should never be steam or wet cleaned. Should you need a large area to be cleaned please call the sales office on 0844 414 2177 and they can put you in touch with a professional contract dry cleaner.